

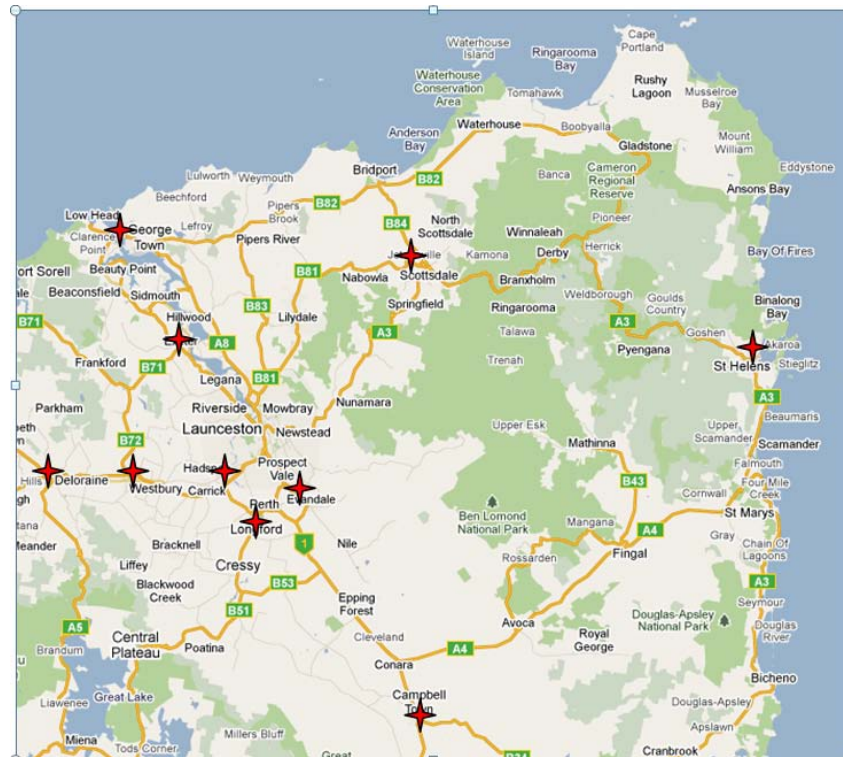
## Information Sheet



# Regional Water Filling Points

### How does the system work?

The Regional Water Filling Points system works by using an honesty system. Each water filling point has a metered connection which is accessed using a key. A log book is filled each time a load is taken and a copy of the details placed in a deposit box located on site. These details are collected and used to raise invoices to the customer.



### Where are these sites located?

- Railway Reserve, Ellenor St, Scottsdale
- Works Depot, Biloo St, Exeter
- Off Rex Court, St Helens
- Opp 8 Barclay Street, Evandale
- Works Depot, 13 Goderich St, Longford
  
- Entally Road, Hadspen
- Waterloo St, Westbury
- East Goderich St, Deloraine
- + George Town
- + Campbell Town

### Type of connection

- 63mm Hydrant Conn.
- 50mm Male Camlock
- Overhead Fill
- 63mm Hydrant Conn.
- Overhead Fill & 63mm Hydrant Conn.
- Overhead Fill
- 50mm Male Camlock
- 50mm Male Camlock
- To be announced
- To be announced

+ Site to be installed at future date

### How do I use the water filling points?

Depending on which water filling point you may encounter a 50 mm (2") male camlock or 63mm (2 1/2") threaded hydrant connection. Other sites will be overhead fill sites.

Use of the water filling point is easy. All the user needs to do is:

- Record opening meter read in log book
- Unlock the valve with the key provided
- Connect hoses as required
- Activate valve and fill your tank
- Turn off and relock the valve
- Record the meter reading
- Fill out remaining details in log book
- Deposit white copy into mail box next to fill point

### How do I obtain an account?

Accounts can be opened by contacting Ben Lomond Water. You can obtain an application form from:

- In person: 36-42 Charles St, Launceston Tas 7250
- By Phone ph 13992
- Off Website [www.benlomondwater.com.au](http://www.benlomondwater.com.au)

Return the application form together with payment and we will mail your key & log book out to you.

### How do I pay for the water I collect?

Log book sheets are collected monthly from each water filling point together with a final meter read. These are reconciled and invoices raised according to the volume used by each customer. Invoicing is monthly and our terms are 30 days from the date of invoice.

The charges that relate to accessing our Regional Water Filling Points for the 2011-2012 year are as follows:

- \$275.00 An Annual Fee – charged each financial year.
- \$50.00 Key Deposit – this is payable on each key
- \$0.90 /kl Volumetric Fee

Rates are also available on our website [www.benlomondwater.com.au](http://www.benlomondwater.com.au).

### What do I do if I no longer require access to the water filling points?

If you no longer require access to our water filling points keys and log books need to be returned to our Charles St office or posted to PO Box 745, Launceston Tas 7250 together with a **Notification of Cessation/Transfer of Business** form. Your key deposit will be refunded shortly afterwards. Failure to return all keys will result in forfeiture of key deposits.

### Who do I ring if I have supply problems?

If you experience any problems or notice any maintenance issues regarding the water filling points, please contact Ben Lomond Water on 13MYWATER (136992)



BEN LOMOND WATER	
<small>Tasmanian Water and Sewerage Corporation (Northern Region) Pty Ltd ABN 13 133 655 062</small>	
<b>WATER SUPPLY</b>	Docket No. <b>1201</b>
Contractor	Registration No.
Time of Arrival	Meter Reading
Time of Departure	Meter Reading
Date Taken	Kilolitres Taken
Delivery Address	
Signature	Date
Print Name	
Customer Copy - white	PO Box 745
Finance Copy - yellow	Launceston
Book Copy - pink	Tasmania 7250
	P: 136 992
	F: 6336 2567